

TERMS OF USE AND CONDITIONS

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Welcome to the website of our company “AMMON ZEUS HOTEL AND TOURISM ENTERPRISES S.A.” (hereinafter “the company” or “our company”). The purpose of this website is to present our products and services and showcase our business activities. Browsing our website and using any of our services, whether through our website or not, constitutes and implies unconditional acceptance of these terms of use and the privacy policy – protection of personal data, which are posted on our website. Use of the website is governed by these terms of use, which users are requested to read carefully as they establish the basis upon which the website is used and reservations for our hotel are made. Use of the website and our services implies unconditional acceptance of these terms. These terms of use apply to all services of AMMON ZEUS hotel, whether provided through our website or not, and pertain to every use of this website and any other websites included within it. We encourage the use of our website by our existing customers as well as potential customers.

Our company reserves the right to modify these Terms of Use at any time without notice, updating this document with any modifications or additions, which will take effect from the moment they are posted on our website. You should regularly check this page to note any changes that may have been made, as they are binding on you. If you do not agree with any of the Terms of Use, please refrain from using this website.

Use of certain sections or functions of the website may be governed by additional terms and conditions. Where this applies, you will be duly notified of these additional terms and conditions.

Restrictions on Use

This website is not intended for use by individuals or entities lacking legal capacity under the applicable law. The website and the services provided through it are not intended for minors under the age of 15. If you are a minor, you must not use this website. You represent that you are of legal age to browse, use, or book a room on this website. If you are a minor, you may contact the hotel directly for assistance. You also warrant that you have the legal capacity to make reservations or purchases either for yourself or on behalf of another person for whom you are authorized to act. You may only use this website to make legitimate reservations or purchases and for no other purpose (including, but not limited to, making speculative, invalid, or false reservations, etc.).

Pricing Errors

The company reserves the right to cancel agreements based on erroneous information displayed in connection with pricing or services at any time and, subsequently, to inform you of your options.

Content of the Website and User Obligations

The entire content of the website, except for specific rights of third parties (intellectual and other), constitutes original intellectual property and industrial property of our company and is therefore protected under applicable Greek, European, and international law (indicatively, but not limited to, logos, trademarks, distinctive features, texts, images, designs, graphic and artistic representations, software, and all published elements). Any partial or complete copying, reproduction, distribution, storage, or any related action concerning the aforementioned elements of the website is expressly prohibited without prior explicit written consent from our company, in violation of these terms. Users are obligated to use the website in a lawful and appropriate manner, complying with the laws governing data transmission from Greece to EU Member States and third countries.

As such, users agree not to use this website for any unlawful purpose or for any purpose not provided for in these terms, including but not limited to that they will not use the website to

Cause harm to any third party or minor.

Users will not transmit or access content that: i) infringes any third-party rights (e.g., intellectual and industrial property), ii) violates third-party personality rights (e.g., defamatory, racist, or otherwise offensive content), iii) contradicts the law and good morals, iv) harasses in any way the privacy and individual and social rights of third parties.

Users will not mislead anyone about the origin of the website's content or damage the reputation of our company or third parties in any way.

Users will not endanger the security of our company's network, prevent any user from accessing the website, or bypass our company's identity verification.

Users will not install and promote, in any way, any unsolicited or unauthorized advertising or unsolicited electronic messages (spam), chain letters, pyramid schemes, or any other form of unsolicited content promotion, as well as install and promote advertisements without our written consent.

Users will not install, promote, or distribute content containing digital viruses or any other electronic code, files, or programs designed to interfere with, destroy, or limit the functionality of any software or to prevent other users from using the website.

Users will not disclose information, either their own or others', containing personal data of users or third parties in real-time conversations (chat, message boards) or while using any service of the website that may provide the ability to communicate with more than two users.

Users will not collect or store personal data about other users.

User Liability

In case of illegal or non-compliant use of the website with these terms, users are obligated to compensate our company for any damages resulting from such use. The company's failure to exercise its rights under these terms does not imply a waiver of those rights. In such a case, you agree that you are liable to compensate our company, its affiliated companies, and the individuals associated with them for any claims or demands made by any third party due to your use of the website, your violation of these terms and conditions, or your violation of any law or the rights of a third party.

Third-Party Links and Our Company's Responsibility

The website is provided "as is," without any modifications or other interventions by the user. Our company makes every reasonable effort to ensure safe navigation on the website and to provide accurate, complete, valid, reliable, and up-to-date information. However, our company does not commit to, guarantee, or assume any responsibility regarding the security and content of the website. Therefore, users accept that they must evaluate the posted content and are responsible for any risks associated with the use of such content, including any decision to rely on the accuracy, completeness, validity, or usefulness of any website content. The website may, among other things, provide hyperlinks to third-party websites and services for facilitating our services. These third parties have full control over the content posted on their websites and the use of their provided services, and thus bear full (civil and criminal) responsibility for their websites' security, legality, and the validity of their content and services. Our company provides these links for your convenience only, and the inclusion of any such link does not imply approval, investigation, or verification by our company of the linked website or any information contained therein. Therefore, our company is not responsible or

liable for the content of any linked website or any link contained within a linked website, as well as for the actions of such independent websites. The inclusion of these links does not in any way imply that our company endorses, supports, or accepts the content, advertisements, products, services, policies, or material found or available on these websites.

The products, services, and content of third parties that may appear on the website constitute the intellectual and industrial property of third parties, who bear responsibility for addressing any claims of rights infringement from other persons, such as intellectual and industrial property rights. Our company expressly excludes any liability for the content or security of these websites. Users acknowledge that our company is not obliged nor able to verify the security and content of third-party websites and services for which links may be provided on the website. Users are obligated to address any questions or other issues related to their visit or use of these websites directly to their providers and comply with their terms of use and policies. Our company reserves the right to remove links to third-party websites from the website at any time, at its discretion.

Limitation of Our Company's Liability

Except where prohibited by law, under no circumstances shall our company be held liable for any direct or indirect damage (actual or consequential), whether contractual or tortious, arising from the use of this website or its content, or from the use or non-use by our company or any third-party provider of goods or services related to the website. This limitation of liability shall apply regardless of whether the claim is based on contract, tort, or any other claim, even if our company has been informed of the possibility of such damages.

Insurance

Our company strongly recommends that you have comprehensive travel insurance in effect when making your reservation. We suggest it includes, but is not limited to, coverage for payment loss due to cancellation, loss or damage to personal luggage, loss of money, and medical expenses.

Network Availability and Security

Our company reserves the right to modify or temporarily or permanently discontinue all or part of the website for maintenance, upgrades, or any other reason, with or without notice to users. The company makes reasonable efforts

to maintain and ensure the availability of the website. However, uninterrupted availability is not guaranteed as it may be affected by user equipment, other communication networks, high traffic volume, or other causes. Users acknowledge and accept that our company bears no responsibility for any damage resulting from the use of or inability to access the website, the discontinuation of all or parts of it, delays, non-delivery, interruptions, poor quality of the services, loss of content, or errors of any kind. Although our company makes every effort to protect the website from digital viruses, it cannot guarantee that it will always be virus-free. Therefore, every user should ensure their own protection (e.g., using antivirus software, virus scanners, or other protective systems) before using the website or saving information, software, or content from it onto their devices.

Personal Data

The use of this website is subject to our company's Privacy Policy. To learn about the security practices governing the processing of information provided on the website, please refer to the Privacy Policy. By using this website, you consent to the use and processing of your personal information as described in the Privacy Policy. Our company is not responsible for any potential disclosure of users' personal data due to their use of third-party products and services accessed through the website.

Cookies

The website may collect user identification data using technologies such as cookies. Cookies are small text files stored on the visitor's/user's hard drive and do not reveal the user's identity or any document or file on their computer or mobile device. Cookies are used to facilitate the visitor's/user's access to specific services or pages of the website, for statistical purposes, and to identify areas that are useful or popular. This data may also include the type of browser used, the type of computer, the operating system, internet service providers, and other similar information. Users can configure their web browser to warn them about the use of cookies in specific services or to refuse the use of cookies altogether. If you wish to delete cookies from your device, you can do so using your browser's settings (refer to your browser's "help" section for instructions on deleting cookies). Please note that if you decline the use of cookies for recognition purposes, as described, we may not be able to provide access to certain services or ensure their proper functioning. For more information on the collection of such data, refer to our company's Privacy Policy under the section "Categories of personal data we collect and process."

General Notices

Our company strives to ensure that the content on the website is up-to-date and accurate. Nevertheless, despite our due diligence, the company does not guarantee the accuracy or completeness of the website's content, including but not limited to information regarding prices or availability. The company will periodically review the content, products, services, and resources described on the website and reserves the right to make such changes without the obligation to inform previous, current, or future visitors of this website.

These terms may be supplemented by additional general terms regarding the lawful, proper, and appropriate use of the website, our services, and our hotel's facilities. These terms are communicated to the users of our website as well as to our visitors/customers and users of any of our services at every pre-contractual and contractual stage and by any appropriate means. In any case, the aforementioned parties are deemed to have been informed of these terms and any potential additional terms through their use of our company's website and services. If the use of any service of the website or any service provided by our company and hotel is governed by separate terms of use, those separate terms shall be considered part of these terms but will prevail over them where they regulate similar issues differently.

Applicable Law and Jurisdiction

The products and services described and made available through the website may not be available in your country. We cannot guarantee that the services or products offered on the website are suitable or available for use in any specific location outside of Greece, where we operate.

These terms and any amendments thereto are governed by Greek law. For any dispute or controversy that may arise between our company and the visitor/user concerning the use of the website or transactions related to the use of our services, the competent courts shall be those of Thessaloniki.